

Quality Policy

CSP Abu Dhabi CFS is committed to providing a healthy and safe work environment for its workers and interested parties.

CSP Abu Dhabi CFS is committed to providing and delivering the customer great services and great support to make the management of our customer's compliance an easy and enjoyable experience.

CSP Abu Dhabi CFS is committed to Meet legal requirements & International Standards.

CSP Abu Dhabi CFS is committed to educate and train our people to Continually improving OMS.

CSP Abu Dhabi CFS is committed to Meet the needs and expectations of interested parties.

To achieve this, CSP Abu Dhabi CFS will:

- **P**rovide our customers with a quality service for the management of their compliance needs.
- Provide timely and accurate support to our customers.
- Listen to our customers when developing and enhancing the services.
- Provide an environment where staff can grow and learn new skills to feel valued and appreciated.
- Provide a return to shareholders.

CSP AD CFS will measure their continually improvement by Setting measurable objectives, documenting plans, and reviewing performance, we will be managed this by:

- Training our staff
- · Awareness to our Partners
- Improving CSP AD CFS
- Investing in resources
- Investigating new technologies

The quality management system, and this policy, are communicated to all employees and reviewed at appropriate intervals to ensure they continue to be appropriate to the needs of the business.

Date: 18 June 2023

Review Date:

Issue: 0.



OUR VISION

Creating and developing a high class and international standard CFS

OUR MISSION

providing unique unrivalled services to our customers

OUR VALUES

- > Teamwork
- Excellence
- > Integrity
- > Accountability

Scope of our management system

CSP Abu Dhabi CFS— Lactated at Abu Dhabi - UAE, the scope of our management system applies to all services offered by our company including Ports Management of goods storage stations in CFS, goods loading and offloading services, storehouses and warehouses management and operation, shipment containers loading and offloading services and onshore facilities services.

OUR COMMITMENT

We commit to providing quality unique CFS services, complying with all local legislative and client requirements whilst continually improving the effectiveness of our Business Management System.

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General Manager - CSP Abu Dhabi CFS

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